

GS Ref: 2020/COVID/01

CORONAVIRUS: Update on the current situation in the Canary Islands/Spain.

Despite the sad situation in Spain with about 213.435 Coronavirus cases and 24.543 deaths, the Canary Islands are a privileged archipelago representing less than 0.9% of the total affected population of Spain. Gran Canaria, our island, has registered to date 536 cases and 34 deaths.

Medical care/Hospitals

In the Canary islands the Hospitals' service did not collapse during the Covid19 pandemic period. We have a number of excellent Medical Centres, and Public and Private Hospitals that are equipped with the latest technology. Highly qualified professionals, used to dealing with international patients, are ready to assist you any time day or night. The Canaries are part of the Spanish Healthcare System, ranked 7th in the world by the WHO, and considered one of the best in Europe.

Personal Injuries: Services 24/7: Air Ambulance, Rescue At Sea, Medical First Aids by Helicopters. Medical treatment for Non-COVID injuries and illnesses are allowed. Prompt medical assistance granted.

Ports/Airports

Main ports, Las Palmas and Tenerife, are open and operational 24/7. There are no restrictions for maritime traffic. Laid-up at anchorage or berth, all ships are welcome to call at our ports.

Airports in our islands are operative despite the number of flights being reduced. **Crew Change, Seafarers Repatriation** are allowed for both "own and foreign citizens". **Formalities:** Crew Travel documents are requested, min 72h in advance, to submit formal petition before Authorities.

Accommodation/Transport:

Hotels are opened despite their restricted demand. Taxis, Public Buses and Crew transfer in/out ports/airports, are available 24/7/365.

Maritime Services to Members

At **Grupo Stier** we are pleased to assist the Club's Members. Our **Ship Agency Dept.** is qualified to promptly handle ships port calls; OPL or bunkering calls; Crew Change; Stores & Provisions Supply; Medical Certificates/Assistance or care. Our **P&I Correspondents** Team is highly experienced on Emergency Response; Rescue at Sea; Technical Support; Surveys or Legal Assistance. An immediate attention is given to any claim/incident notification.

Offshore/Maritime Crew Training

Stier Training Centre, part of Grupo Stier, is an OPITO Training Provider. In our training Centre, COVID measures to limit risk have been adopted. Looking after the Delegates'safety, we have reduced the students' number per course without altering our prices. Marlins Tests and STCW Courses/refresh are approved by the Spanish Merchant Marine. GWO Courses and refresh are available too.

Las Palmas GC, April 30th, 2020