



STEAMSHIP MUTUAL

To the Members and Correspondents

July 2010

Dear Sirs,

**"A Team Effort" - A Guide to Casualty Investigation and Claims Handling 2010/2011**

The Club's innovative guide to casualty investigation and claims handling, "A Team Effort" has been revised and copies of the 2010/2011 edition are enclosed with the compliments of the Managers.

The latest edition of this DVD contains a considerable amount of new material. The video section has been completely re-filmed on location in Hamburg, Monaco and London, and has been extended by the addition of a new section on wreck removal. Additional language versions have also been incorporated and the choices now include Korean and Russian in addition to English, Spanish and Chinese. New documents have been incorporated such as the IMO Guidelines on Managing Spoilt Cargoes and the Best Management Practice Guidelines on deterring piracy. There are also new web-links to sites such as the Maritime Security Centre - Horn of Africa, the NATO Shipping Centre, and the U.S. Maritime Administration (MARAD). The DVD also contains the current version of the Club's Rules, the List of Correspondents and staff contacts.

The Managers attach considerable importance to effective casualty investigation and claims handling as it is crucial to minimising the financial exposure of the Members and the Club. It is hoped that this DVD will continue to be of assistance to Members' staff ashore and afloat and correspondents, both as a practical guide to dealing with P&I claims, and as a source of useful reference material.

If further copies of "A Team Effort" are required, these can be obtained on request from the Managers' London representatives. As with previous productions, the 2010/2011 edition of "A Team Effort" has been produced with funding from The Ship Safety Trust.

Yours faithfully,

THE STEAMSHIP MUTUAL UNDERWRITING  
ASSOCIATION LIMITED

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